



Class Terms & Conditions

General Terms

- All group exercises classes can be booked online or via the Wrightington app. Booking is based on a "first come, first served" basis.
- Members who book in advance are guaranteed a space at their class, over members who have not booked.
- Members who choose not to book in advance via the website/app will not be guaranteed a space in the class.
- Advance bookings can be made 7 days in advance. All bookings will open at 6:00am.
- Classes can only be booked on behalf of the individual booking member.
- Members will receive an automated confirmation email of successful booking. We advise that this is retained.
- If the member has not booked, they must let reception know they are attending the class.
- Bookings are made via the Wrightington app.
- All normal Wrightington terms and conditions of membership apply. These can be found above.
- By accessing and using the class booking system you indicate that you accept the terms and conditions of the website.

Cancellations & Misuse Policy

- We take our member experience extremely important and aim to make sure classes are available for those members who would like to attend.
- If a booking needs to be cancelled, then this can be completed no later than 4 hours before the class start time.
- On occasion it may be necessary for a class to be cancelled or for the class type, instructor, or location to be changed. Wrightington reserves the right to do this at any time. Where possible advance notice to those members who have booked the affected class will be given, however this may not always be possible.
- If a class is not cancelled (you didn't attend a class you booked) or you cancelled with less than 4 hours' notice you may be subject to our class booking misuse policy. Each occasion a class is missed, or cancelled late your account is credited with a penalisation which stays on your account for 30 days, if at any one time you accumulate 3 penalisations you will be suspended from class booking for a period of 10 days.
- General Managers will monitor abuse on a monthly basis. Members who continually book then cancel may receive a warning or lose their advance booking rights.
- Members on the waiting list will be placed on the register if a space becomes available in the order of reservation and will receive an e-mail confirming this. Members promoted from the waiting list to the class are exempt from the penalisation rules.